

GROWTHPOINT PRIVACY POLICY

1. INFORMATION COLLECTION AND USE

- 1.1. The information we collect from you is collected for a specific, explicitly defined and lawful purpose related to the function and activity of Growthpoint as established in our Terms and Conditions.
- 1.2. You acknowledge and agree that we may collect this information from you in connection with or as a consequence of your use of our site.
- 1.3. We are the sole owner of the information collected on this site. We will not sell, share, or rent this information to others in any way other than as disclosed in this privacy statement.

2. COLLECTION OF INFORMATION

2.1. We collect information you give us, including:

- 2.1.1. Information such as your name, addresses, telephone numbers, email addresses or user ID (where applicable) will be collected when you register with us;
- 2.1.2. We may collect and process information to authenticate you, or to verify the information that you provided to us;
- 2.1.3. **When you transact on our Growthpoint:** such as when you post a reply to a competition, or other interaction;
- 2.1.4. **When you interact with your account:** such as updating or adding information to your account. Sometimes you may also give us your age, gender, interests and favourites;
- 2.1.5. **When you contact us:** such as through a web form, chat or when we otherwise communicate with each other.

- 2.2. **We collect information using cookies, web beacons and similar technologies including,** information about the pages you view, the links you click and other actions you take on our Services, or within our advertising or email content.

3. USE AND RETENTION

- 3.1. We will use your personal information to:
 - 3.1.1. Provide you with access to and use of our Site;
 - 3.1.2. Enable you to enter competitions or promotions
 - 3.1.3. Offer you site content that includes items and services that you may like;
 - 3.1.4. Customise, measure and improve our Services;
 - 3.1.5. Provide other services requested by you as described when we collect the information;
 - 3.1.6. To provide you with other services (such as advertising, search results and other personalised content).
- 3.2. **We will use your personal information to contact you about your account,** via email, telephone, SMS messages or postal mail:
 - 3.2.1. To give you customer support about your account such as to troubleshoot problems, or to get your opinion through surveys;
 - 3.2.2. For other reasons such as to enforce our [Terms of Use](#) or policies and any other agreement we may have with you.
- 3.3. **We use your personal information to personalise our advertising and marketing, including to:**
 - 3.3.1. Personalise, measure and improve our advertising;
 - 3.3.2. Contact you, either via email, telephone, SMS text messages or postal mail to offer you discounts and special promotions and to let you know about our Services and those of our corporate family (if you have consented to this contact).
 - 3.3.3. Deliver targeted marketing, service updates and promotional offers.

3.4. Retention of personal information:

We will keep your personal information as long as we need it for our operations. We may also keep personal information from closed accounts to comply with national laws, stop fraud, assist with any investigation, enforce our [Terms of Use](#) and take other actions under applicable national laws. If we no longer need your personal information, we securely dispose of it.

4. CHOICE

If you choose not to receive marketing communications from us, you can unsubscribe via the link in the email you received.

5. ACCESS

5.1. Access will be in our sole discretion.

5.2. You can see, review and change your personal information by signing in to your account.

5.3. Your information must be accurate and up to date at all times.

5.4. If you ask us to, we will close your account and remove your personal information from view as soon as reasonably possible.

5.5. You have the right to request access to, or modification or deletion of, your personal information.

6. DISCLOSURE

6.1. We disclose your information to our corporate family members, who may use it to:

6.1.1. help detect and stop possible fraud and illegal acts, violations of our [Terms of Use](#), and data security breaches;

6.1.2. offer you personalised advertising;

6.1.3. guide decisions about their products, sites, applications, services, tools and marketing communications.

6.2. We may disclose your information to law enforcement and other parties in connection with the law, if we are legally required to do so.

7. CHANGE OF OWNERSHIP

If we were to merge with or be bought by another company, we may share information with them in accordance with our privacy standards. The new combined entity would comply with this Privacy Notice. If your personal information is to be collected, used, disclosed or retained for any purposes not covered in this Privacy Notice, you will receive advance notice of any changes to the processing of your personal information.

8. SECURITY

We protect your information using technical and administrative security measures. Our safeguards include firewalls and data encryption, physical access controls to data centres and information access authorisation controls. If you believe your account has been abused, please contact us.

10. THIRD PARTY PRIVACY PRACTICES

This Privacy Notice addresses only the use and disclosure of personal information we collect from you. If you disclose your information to others, or if you are directed to a third party website, their privacy notices and practices will apply.

We can't guarantee the privacy or security of your information once you provide it to a third party.

9. CONTACT DETAILS

9.1. Our postal address is : **Postnet #1, P/Bag 82245, Rustenburg, 0300**

9.2. We can be reached via e-mail at : **isteyn@growthpoint.co.za**

9.3. or you can reach us by telephone at **014 537 3600**.

For questions about this Privacy Notice or our privacy practices, you can reach the us:

- Through the Contact Us link on the site
- In writing at **1 Augrabies Ave, Cashan Ext 12, Rustenburg, 0300**. Or Growthpoint 1 Sandton Drive Sandton Johannesburg 2194

We will try to provide a prompt response to your complaint.

If you feel that this site is not following its stated information policy, you may contact us via email or at the above addresses or phone number.